

Our ref: GH/SKS/gh7oct2016  
Your ref: CD/AT/GPs/071016

7 October 2016

Cambridgeshire and Peterborough   
NHS Foundation Trust

All GP Practices  
LMC to pass to Locum list  
OoH Providers and MIUs

Dear Colleague

Following the tragic death of a patient of CPFT, a subsequent serious incident review and a coroner's inquest, we are writing to tell you about arrangements in CPFT for contacting a consultant psychiatrist and getting support and advice from them.

As you know, CPFT's services are delivered at the front line by a telephone referral service (the ARC). This involves an initial screening of referrals and often also contact with the patient or yourselves by telephone. Such systems can be very helpful, but there can also be problems.

In the case of the patient who took his own life, there was miscommunication and a misunderstanding about the involvement of the ARC and the advice given.

ARC clinical staff members are experienced psychiatric nurses, but they are not able to give advice about medication. Also, they may not have had as much contact with the patient as you and so some elements of the case may not be clear to them. For this reason, it is important that you feel able to ask for more senior advice and input in managing a case if you need it.

It is always possible to arrange to speak to the consultant who is responsible for the patients in your area, although you may need to arrange a time to telephone. We have included a list of contact details for reference at the end of this letter.

If the matter is pressing and at the cost of speaking to someone who may not always be local to you, you can always, at any time of the day or night, speak to an on-call consultant who is able to deal with emergencies. The easiest way to access this is via the 'First Response Service', which can be accessed by calling 111 and selecting option 2.

Yours sincerely



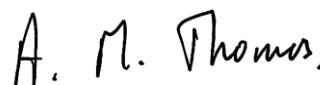
Dr Gary Howsam  
**Clinical Chair & Chief Clinical Officer  
Cambridgeshire and Peterborough CCG**



Dr Chess Denman  
**Medical Director  
Cambridgeshire and Peterborough NHS FT**



Tracy Dowling  
**Chief Officer  
Cambridgeshire and Peterborough CCG**  
Lockton House, Clarendon Road, Cambridge  
CB2 8FH. Tel: 01223 725400



Aidan Thomas  
**Chief Executive  
Cambridgeshire and Peterborough NHS FT**  
Elizabeth House, Fulbourn Hospital, Cambridge  
CB21 5EF. Tel: 01223 726789

**Peterborough – Gloucester Centre – 01733 363161**

Sam Halligan, [Sam.Halligan@cpft.nhs.uk](mailto:Sam.Halligan@cpft.nhs.uk)  
Mohamed Mansour, [Mohamed.Mansour@cpft.nhs.uk](mailto:Mohamed.Mansour@cpft.nhs.uk)  
Simon Mitchell, [Simon.Mitchell@cpft.nhs.uk](mailto:Simon.Mitchell@cpft.nhs.uk)  
Franco Orsucci, [Franco.Orsucci@cpft.nhs.uk](mailto:Franco.Orsucci@cpft.nhs.uk)

**Fenland – Agenoria House – 01945 482100**

Kim Allen, [Kim.Allen@cpft.nhs.uk](mailto:Kim.Allen@cpft.nhs.uk)  
Luis Berraondo, [luis.berraonda@cpft.nhs.uk](mailto:luis.berraonda@cpft.nhs.uk)

**Huntingdon – Newtown Centre – 01480 415300**

Nikolett Kabacs, [Nikolett.Kabacs@cpft.nhs.uk](mailto:Nikolett.Kabacs@cpft.nhs.uk)  
Ulrich Muller, [ulrich.muller@cpft.nhs.uk](mailto:ulrich.muller@cpft.nhs.uk)  
Samar Reghunandanan, [Samar.Reghunandanan@cpft.nhs.uk](mailto:Samar.Reghunandanan@cpft.nhs.uk)

**Cambridge – Union House – 01223 533300**

Miguel De Seixas, [Miguel.DeSeixas@cpft.nhs.uk](mailto:Miguel.DeSeixas@cpft.nhs.uk)  
Emilio Fernandez, [Emilio.Fernandez@cpft.nhs.uk](mailto:Emilio.Fernandez@cpft.nhs.uk)  
Nimalee Kanakkahewa, [Nimalee.Kanakkahewa@cpft.nhs.uk](mailto:Nimalee.Kanakkahewa@cpft.nhs.uk)  
Damaris Koch, [Damaris.Koch@cpft.nhs.uk](mailto:Damaris.Koch@cpft.nhs.uk)  
Louisa Mann, [Louisa.Mann@cpft.nhs.uk](mailto:Louisa.Mann@cpft.nhs.uk)  
Christopher O'Loughlin, [Christopher.O'Loughlin@cpft.nhs.uk](mailto:Christopher.O'Loughlin@cpft.nhs.uk)